

PROFESSIONAL RESUME

Ed Wallgren, JD, PMP

SUMMARY

A PMI-certified Project Manager with diversified, international experience in the development and implementation of information systems for a wide range of commercial and government clients in various industries. Engagement experience includes Project Management, PM methodology/process development, Project Office, formal PM training, project review, contingency planning and application development/software engineering. Formally educated as an electrical engineer and attorney.

APPLICATIONS

Industries - Telecommunications, Financial Services, Banking, Credit Card, Aerospace, Computer Services, Government, Petroleum, Insurance, Healthcare Services, Semi-Conductor Manufacturing.

Applications - Distributed systems management, customer care/billing, carrier code creation/migration, credit risk information management, institutional trust accounting, executive support, PM methodologies, PMO - project office, project reviews, strategic business planning, contingency planning, disease prevention, oilfield accounting, manufacturing shop-floor tracking, personnel procurement, billing, inventory control, accounts receivable, sales analysis, on-line order entry/tracking, payroll, facilities-move, software installation/rollout/deployment, software conversion/migration.

Software - MS Office Suite (Word, Excel, PowerPoint), MS Project, Timeline, ABT Project Workbench, Windows 95/98/2000/NT, MS Exchange, Java, JSP, HTML, Unix, Tivoli Systems Management Products, Legacy, Executive Decisions/PC, Executive Decisions/VM, MVS, VM, DOS, CICS, TSO, IMS/DB/DC, DL/1, SQL, DB2, Cobol, RPGII, PL/1.

Hardware - WinNT Server/Workstation, PC, Dec, Tandem, Sun, S/360, S/370, 3790, 3090, AS400, ES9000.

EXPERIENCE

1993 to Present -- ECW CONSULTING, INC.

Managed Project Managers and implementation staffs on 1 to 4 concurrent projects, with headcount of 8 - 25 (each), and budget responsibility of \$12MM (total).

2001 – Sr. Project Manager - Clarent Corporation, Redwood City, Ca.

Managed the outsourcing, process-improvement and facilities-move projects of a purchased telecommunications company for a voice-over-IP startup manufacturing firm (\$2.5MM budget, 20-member international team).

2000-2001 – Program Manager - SBC-Long Distance, Pleasanton, Ca.

Managed 4 concurrent projects (Electronic Billing, Spanish Bi-lingual Billing, Carrier Code Management, and Carrier Code Migration) for start-up telecommunications company providing long distance products and services to clients in 30 states. (Each team - 10 to 25 IT, Business and Vendor members, with budgets from \$2MM to \$4MM).

1999 - Sr. Project Manager - Charles Schwab, San Francisco, Ca.

Managed risk assessment, contingency planning and desktop compliance projects for the business and technical development staff of Schwab's Retirement Plan Services enterprise. Scope included 120+ vendor products on 200+ local and remote Win95 and NT desktops and laptops. (\$.5MM budget, 8-member team).

1998-1999 - Sr. PM Consultant - NY Presbyterian Healthcare; LA Dept of Water/Power; MetLife Insurance

- ◆ **Conducted** enterprise-wide project reviews for Los Angeles Department of Water and Power, and Metropolitan Life Insurance-International Operations, to evaluate guideline compliance, system exposures, risks, and overall disaster readiness.
- ◆ **Provided** risk assessment and contingency planning consulting to New York Presbyterian Healthcare (NYPH), a group of 12 hospitals and medical facilities in the New York area. Core team of 6 consultants; extended team of 75+ physicians, administrators and security personnel.

1998 - Sr. Project Management Consultant - IBM France - Paris, Fr.

Developed (as member of a 10-person international team) a state-of-the-practice Project Management Methodology to be used by all software development, manufacturing and marketing organizations throughout IBM world-wide. Evaluated and documented PM processes and best practices for selected areas of PM knowledge based on PMI Project Management Book of Knowledge, SEI Capability Maturity Model (CMM), current literature and existing methodologies.

1997-1998 - Sr. Project Manager - (Project Office) - Philips Semiconductors, Sunnyvale, Ca.

Managed Conversion of 8 business applications (2MM+ lines of COBOL and Assembler code) utilizing off-shore (India) programming teams. Scope included application analysis, code change identification, code change, unit test and regression test of pilot sub-system (\$3MM budget, 25 IT, client and vendor team members).

1996-1997 - Application Development Manager - PCS Health Services, Scottsdale, Az.

Managed the development and implementation of 2 functional software releases of a data driven, disease prevention management application for a major pharmacy benefits management company (\$3MM budget, 18 client and vendor cross-functional team members).

1996 - Project Management Consultant - Texaco Petroleum, Houston Tx.

Managed the implementation and rollout of an integrated set of Tivoli systems management tools and procedures for over 6,000 workstations in 4 regional sites and a solution center/help desk. Functionality included Sever Management, Network Monitoring, Electronic Software Distribution, Remote Takeover, and Hardware/Software Inventory. Team consisted of 18 client and 3rd-party vendor members.

1993-1995 - Project Management Consultant - Bank of America, San Francisco, Ca.

- ◆ **Provided** project management assistance supporting the development and rollout of an institutional trust accounting system for both domestic and international corporate clients on network-based client/server architecture (\$2MM+ budget, 15-member team).
- ◆ **Provided** project management and senior analyst consulting in the collection, analysis, review and documentation of business requirements for an enterprise-wide credit risk information management system.

1970 to 1992 -- IBM CORPORATION – Systems Integration & Professional Services

- ◆ **Country Advisor** - IBM Malaysia - Systems Integration & Professional Services
- ◆ **Sr. Project Manager & Consultant** - Executive Support HW & SW Systems - Professional Services HQ
- ◆ **Sr. Project Manager** - Systems Integration & Professional Services
- ◆ **Systems Engineer & Project Manager** - Data Processing Division / Professional Services
- ◆ **Customer Engineer** - Field Engineering Division

CERTIFICATION

- ◆ **Certified Project Management Professional (PMP)** – Project Management Institute (PMI)

EDUCATION

- ◆ **BS Electrical Engineering – University of Missouri - Rolla, Missouri**
- ◆ **MBA Coursework – Washington University - St. Louis, Missouri**
- ◆ **Juris Doctor – Golden Gate University School of Law - San Francisco, California**
- ◆ **Formal IBM Project Management, Systems Integration and Marketing Training**
- ◆ **Software Engineering Institute (SEI)**
- ◆ **Institute of Electrical and Electronics Engineers (IEEE)**