

## Charles Schwab

Helping Investors Help Themselves™

The Schwab Building  
101 Montgomery Street  
San Francisco, California 94104

Mr. Jon E. Seidel  
EDP CONSULTING, INCORPORATED  
3373 Guido Street  
Oakland, CA 94602-3507

Dear Jon:

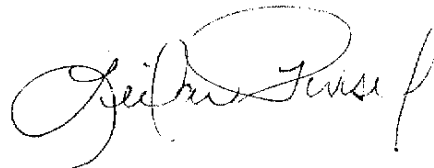
Now that you have successfully completed the Corporate Records Management project, I want to take a moment to thank you for the excellent work which you did for us on this engagement.

Your assignment was completed on time, and well under budget, and with excellent quality. As a result of your efforts to document the requirements and rate the Versatile package against those requirements, we now know very clearly what we have to do to move forward expeditiously.

The work you did was also very well received by our senior management, so that we have now obtained approval for the next steps which you recommended.

Thanks again for an outstanding job! I really enjoyed working with you and look forward to another possibility in the future.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gordon Fisk".